

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day 28 of February' 2022

C.G.No.73/2021-22/Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao	Chairperson
Sri. Y. Sanjay Kumar	Member (Technical)
Sri. K. Ramamohan Rao	Member (Finance)
Sri. Dr. R. Surendra Kumar	Independent Member

Between

Complainant

Smt.S.Swathi Priya,
D/o.Arunachalam,
28-38/1,
Ramnagar colony,
Chittoor -Dist

AND

Respondents

1 Deputy Executive Engineer/Rural III/Chittoor
2 Executive Engineer/O/Chittoor

ORDER

1. The complainant filed a complaint before this forum stating that the department laid electrical lines which is passing through south side of the Complainant's site. The Complainant stated that without intimating to her the department laid the Electrical lines in her site and also stated that the site is very far away from her residence, hence she did not noticed the line erected by the department to provide electricity to the newly constructed

DESPATCHED

DATE

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house during the year 2010. The Complainant stated that she purchased the land during the year 2005 itself. The complaint got approval from Municipal authorities for construction of house in the said land during 2016. Hence she approached the department and requested to remove the electrical line which is passing through her land. But, the department not resolved her grievance. Hence requested the forum to resolve her case.

2. The case was registered as CGNo.73/2021-2022/Tirupati circle and sent to Respondents for written submissions.
3. Meanwhile, the Complainant mailed a letter to this Forum on 23.2.2022 stating that, she is going to withdraw the complaint filed before this Forum due to personal reasons and requested to close the grievance.
4. When the Secretary of this Forum contacted with the Complainant Smt.S.Swathi Priya over the Phone on 24.2.2022 @ 5.10P.M. She has stated that due to some personal works at present she is going to withdraw the Complaint before this forum. Hence requested to withdraw her complaint.

Hence the complaint is dismissed as withdrawn.

Sd/-
Member (Technical)

SD/-
Member (Finance)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order

ICS H. S. H. S.

Secretary of the Forum

This order is passed on this, the day of 28th February 2022

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If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.